



STAKEHOLDER ANNOUNCEMENT

USDA Announces Innovative Change to Better Serve Rural Customers

WASHINGTON, Feb. 28, 2018 – USDA Rural Development today announced Rural Development’s Customer Service Center (CSC) will be realigned to the National Financial and Accounting Operations Center (NFAOC).

The combined organization will enhance Rural Development’s ability to support the loan servicing needs of customers, and strengthen the oversight of the agency’s \$221 billion loan portfolio by directing the Chief Financial Officer’s focus on the essential services CSC provides.

Rural Development’s day-to-day operations will not be disrupted.

This change will be effective March 31, 2018.

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USDA is an equal opportunity provider, employer, and lender.